



Future-ready

Faridabad Small Industries Association
The face of Modern Indian MSMEs

Session on
'Communication & Presentation Skills'
Chinatrust Commercial Bank, New Delhi

The Chinatrust Commercial Bank (India) recently organized a half-day training-session on "Communication & Presentation Skills" for its employees at its corporate office at Mercantile House, 15, K G Marg in New Delhi. The objective was to sensitize them with the best of practices being practiced by the professionals globally and to enhance their communication sans presentation skills for enhanced results.



Mr. Subhasis Banerjee, CEO & COO, India operations of China Trust Commercial Bank introducing Mr. Rajive Chawla to the participants

Sh. Rajive Chawla, President, Faridabad Small Industries Association (FSIA) conducted the 2-1/2 hour Training on "Communication & Presentation Skills".



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Mr. Chawla during presentation

Mr. Chawla took a 150 minute session on 'Communication & Presentation Skills', in 3 important phases. **The unique feature was that Mr. Chawla conducted the Training Session right on the Shop-Floor/ Work-area instead of a conference room.**



Mr. Chawla during his address

Addressing the large gathering of these professional bankers, Mr. Chawla explained how & why the communication & presentation skills matter so much in professionally managed business-world and what advantages the right skills offer. How with the help of better communication & presentation skills one can succeed in winning confidence and get one's ideas and views accepted and propagated as well.

With the help of many practical examples & simple, interesting exercises, Mr. Chawla explained how to win negotiations favorably. Mr. Chawla covered in detail about overall Personality Development, Body language, Right dress, Electronic Etiquettes, E-mail writing and how to turnaround the Organisation culture towards positivity in three simple steps.